

MEMORANDUM

An/To All Staff Members

Von/From: M Seoka

Abtlg./Dept HR Administrator

011 886 9510

СС

Carl Zeiss Pty Ltd P.O.Box 3003 2125 Randburg Rep. South Africa Reg.Nr. 1939/013314/07

Date: 17.02.2022

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Available Position: Account Manager

Starting Date: ASAP

Work Location: Head Office, Randburg

Job: Develop the company's market by visiting clients to promote and sell products and services the company offers and manage the daily product activities

Travel: Locally and Internationally

Education: Minimum requirement of a MSc in Science or equivalent qualification

Knowledge: Industry and product specific, complete customer order process, basic maths, science, marketing, general business practices, business ethics, contractual terms and conditions

Experience: 2 years sales experience in company's related market (beneficial- not required)

Driver's License and own car: Compulsory

Passport: Compulsory

Headquarters: 363 Oak Avenue, Ferndale Randburg 2194

Internet: www.zeiss.com E-mail: info@zeiss.com Banking Details: Nedbank: Current Account, Ferndale Account No:192205055 Branch Code: 198 405 VAT REG No.: 4200103044 REG No: 1939/013314/07 SWIFT Code: NEDSZAJJ



Ability / Skills / Characteristics:

- Flexible
- Friendly
- Assertive
- Able to get on with people
- Competitive
- Persistent
- Confident
- Self-motivated
- Goal orientated
- Able to work under pressure
- Able to work independently

Superior: Head of Sales and Service RMS

Salary: Depending on experience

Benefits: Medical Aid Contribution, Pension Contribution, Travel Allowance, Petrol Card

Please e-mail your CV to <u>recruitment.za@zeiss.com</u>

REQUIREMENTS

Operational Excellence

- Produce presentable, accurate and high-quality work at all times
- Follow processes without fail
- Produce new initiatives / processes to improve on all-round effectiveness and performance
- Uphold high personal and ethical standards
- High level of professionalism and emotional intelligence
- Ability to build trust, respect and confidentiality
- Hands-on and practical approach with attention to detail
- Service delivery attitude

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Key or Core Activities of Job (21)
Prepare activity schedules, activity reports, prospect lists
Visit clients f2f and set up and conduct virtual meetings
Sell products / Close deals
Promote products to (prospective) clients
Arrange contract and payment details with client
Liaison with company's internal staff regarding 21e
Find and contact potential new customers
Build relationships with customers
Arrange demonstrations / presentations
Arrange deliveries / installation of products
Handle clients' queries in oral and / or written form
Receive customer orders
Update records
Arrange quotations
Arrange servicing of equipment
Provide continuous feedback to PC Manager
Keep sales records
Organize and attend conferences / exhibitions
Keep track of competitors
Meet sales targets
Train customers
Follow-up on customer payments

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Arrange the ordering of equipment

Arrange equipment for branches and congresses

Arrange product related workshops, congresses, and roadshows

Assist representatives with specific product requirements

Ensure marketing material for product is current and available

Present market related data to Area Manager & PC Manager for budgeting

Keep current records on competitive products

Provide product training to representatives and dealers when required

Provide product demonstrations when required

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